

Instructions for Submitting a Well Water Sample for Bacterial Analysis

Water quality can change over time. To ensure safe drinking water, proper well maintenance and testing your well water for bacteria 3 times a year is crucial.

How to test your well water:

1. Obtain a water bottle and submission slip from one of Halton Region Health Department's water depot locations. Place an order on-line at halton.ca/watersamplebottle or by phone to receive a free sample bottle by mail.
2. Remove the strainer screen from your household tap. Disinfect the end of the water tap with an alcohol swab or diluted bleach solution (1 part household bleach to 10 parts of water). Run cold water through the tap for 3- 4 minutes to remove standing water from your plumbing system.
3. Fill the bottle to the indicator line directly from a household tap without rinsing the bottle or bottle cap. Do not touch the bottle lip, inside of lid or inside of bottle – never set the lid down.
4. Fill out the submission slip. Provide your full address, including your postal code, telephone number, and other required details. **Note: The Halton Region Health Unit number is 2236.**
5. Return the water sample and submission form to your nearest Health Department water depot location during the **specified water depot hours**. The water sample will be sent by courier to the Hamilton Public Health Laboratory. Halton Region is not responsible for lost results. Water samples must be dropped off **within 24 hours** of being collected. The sample should be refrigerated unless it is dropped off immediately.

Three ways to get your well water test results:

1. Results will be mailed to you, 7-10 working days from the day the sample is submitted to the lab.
2. Call 1-877-723-3426 for test results after 4-5 business days from the day the sample was submitted. Give your PIN number, located on the side of the water sample bottle.
3. Pick-up your results at the Public Health Lab, 250 Fennell Avenue, Hamilton, call 905-385-5379 or 1-866-282-7376.

Water depot locations:

BURLINGTON

Conservation Halton Office

2596 Britannia Rd

Hours: Mon - Thurs 8:30 a.m. – 4:00 p.m.

HALTON HILLS

Acton Home Hardware (Sample bottle pick-up only)

362 Queen St. E., Acton

Hours: Mon - Fri 8 a.m.- 7.m.

Sat 8 a.m. – 6 p.m.

Sun 10 a.m. – 4 p.m.

Acton Library

17 River St., Acton

Hours: Tues -Thurs 9:30 a.m. - 8:30 p.m.

Georgetown Library

9 Church St., Georgetown

Hours: Tues - Thurs 9: 30 a.m. - 8:30 p.m.

Canadian Tire (Sample bottle pick-up only)

315 Guelph St., Georgetown

Hours: Mon - Fri 9 a.m.-9 p.m.

Sat 9 a.m. – 6 p.m.

Sun 10 a.m. – 5 p.m.

Halton Hills Civic Center

1 Halton Hills Dr., Halton Hills

Hours: Mon - Thurs 8:30 a.m. - 4:30 p.m.

MILTON

Brookville Veterinary Clinic

11280 Guelph Line, Brookville

Hours: Mon - Thurs 7:30 a.m. – 7:00 p.m.

Fire Station

2665 Reid Sdrd., Campbellville

Hours: Mon - Thurs 24 hours

Milton Public Library

1010 Main St. E., Milton

Hours: Tues - Thurs 9:30 a.m. – 9:00 p.m.

OAKVILLE

Halton Regional Centre

1151 Bronte Rd.

Hours: Mon - Thurs 8 a.m. – 5 p.m