Frequently Asked Questions

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What is Community Safety and Well-Being (CSWB) planning?

A: A CSWB Plan is a tool to address key social priorities and goals for safety and wellbeing. As Halton continues to grow, it is important to maintain high levels of safety and continue to enhance the well-being of communities and residents. Social priorities addressed by CSWB Planning can include a wide range of issues from mental health and homelessness to food insecurity and older adult social isolation. A key step in addressing these issues is the development of Halton's Community Safety and Well-Being Plan. The Plan was developed in partnership between Halton Region and the Halton Regional Police Service, in collaboration with many community partners and local engagement, as part of our shared commitment to be the safest and healthiest region in Canada.

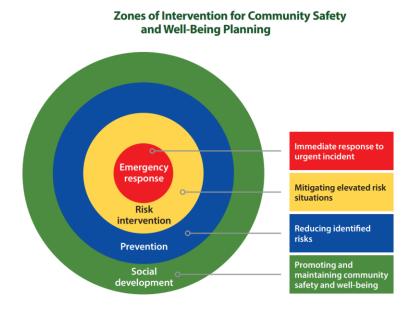
CSWB planning involves working across a wide range of sectors, agencies and organizations (including, but not limited to, local government, police services, health/mental health, education, social services, and community and custodial services for children and youth). The plan provides a model for collaboration, planning and action to shape how we identify and respond to current and emerging issues through ongoing engagement with community stakeholders.

The goal of CSWB planning is to achieve better community outcomes and to improve the safety, health, sense of belonging, access to services and create a community where individuals and families are able to meet their needs for education, health care, food, housing, income, social and cultural expression, and more. (Source: <u>Community</u> <u>Safety and Well-being Planning Framework, Province of Ontario</u>)

The development of Halton's CSWB plan focused on the Provincial CSWB Framework which highlights four key areas that work together to make communities safer and healthier including:

- **Social development** to improve the social determinants of health (the things that make us healthy) and reduce the probability of harm and victimization;
- **Prevention** to proactively implement programs to reduce risks to community safety and well-being before they result in crime, victimization and / or harm;
- **Risk intervention** to prevent an incident from occurring while reducing the need for incident response; and
- Emergency response for immediate and reactionary responses that involve a sense of urgency.





Why does Halton have a CSWB Plan?

A: Halton has created and implemented a plan as community safety and well-being cannot be addressed in isolation by any one institution, organization, sector, or individual; it needs collective action. The Community Safety and Well-Being plan supports safe and healthy communities through a community-based and data driven approach to address root causes of complex social issues. Planning seeks to achieve a proactive, balanced and collaborative approach to community safety and well-being across four key areas of intervention: social development, prevention, risk intervention, and incident response.

CSWB planning in Halton supports a collaborative approach to addressing local priorities through the implementation of programs/strategies across the four areas of intervention. By engaging in the CSWB planning and implementation process, communities will be able to save lives, prevent crime, and improve community outcomes. The CSWB plan can also be used as a basis for community engagement to ensure effective identification and response to current and emerging issues through ongoing connections with community stakeholders.

Further, by taking a holistic approach to CSWB planning it helps to ensure those in need of help receive the appropriate response at the right time (<u>Strategy for a Safer</u> <u>Ontario: public discussion paper</u>). In addition, CSWB planning is mandated under the Police Services Act (effective July 1, 2021).



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Why is CSWB planning important for the Halton community?

- A: CSWB planning has a wide-range of positive impacts for local agencies/organizations and frontline service providers, as well as the broader community, including the general public. A few key benefits are highlighted below:
 - Enhanced communication and collaboration among sectors, agencies and organizations;
 - Transformation of service delivery, including realignment of resources and responsibilities to better respond to priorities and needs;
 - Increased understanding of and focus on local risks and priority groups;
 - Ensuring the appropriate services are provided to those individuals with complex needs;
 - Increased awareness, coordination of and access to services for community members and priority groups;
 - Healthier, more productive individuals that positively contribute to the community; and
 - Avoiding high-cost and high-risk emergency interventions through providing upstream, cost-effective approaches and effective utilization of public resources.

What is included in Halton's CSWB Plan?

- A: Halton's <u>CSWB plan</u> includes the following core information:
 - An overview of CSWB Planning in Ontario
 - The Halton CSWB Model for Collaboration, Planning and Action
 - Preliminary issues for attention and local priority risk factors that have been identified based on community consultations and multiple sources of data, such as Statistics Canada and local sector-specific data;
 - Evidence-based programs and strategies to address those priority risk factors; and
 - An overview of Halton's System Leadership Group
 - Examples of Halton-based practices that enhance CSWB across the four levels of intervention.

In addition to the plan, a <u>CSWB Population Level Indicator Report</u> has been released which includes a framework to monitor the health, safety and well-being of Halton over time.

The model is designed to facilitate two core functions:



- 1. Provide an established mechanism through which known and emerging safety and well-being issues can be identified, prioritized and addressed in collaboration with the community.
- 2. Address system-level barriers and gaps in the human services system that negatively impact people who are vulnerable and result in increases in demand on emergency and crisis-driven services.

To learn more about CSWB planning, please refer to Halton's CSWB Plan <u>Community</u> <u>Safety and Well-Being in Halton: A Plan for Collaboration & Action</u> and the <u>Community</u> <u>Safety and Well-Being Planning Framework: A Shared Commitment in Ontario</u> booklet.

Who leads Halton's CSWB Plan?

- A: The System Leadership Group has been created to lead the ongoing implementation of Halton's Community Safety and Well-Being Plan and direct Halton's model for collaboration, planning and action. The group contains representation from:
 - Halton Region
 - Halton Regional Police Service
 - City of Burlington
 - Town of Halton Hills
 - Town of Milton
 - Town of Oakville
 - Conseil Scolaire Viamonde
 - Halton Catholic District School Board
 - Halton District School Board
 - Halton Healthcare
 - Halton Regional Police Services Board
 - Joseph Brant Hospital
 - Ontario Health West Region
 - Ontario Health Central Region
 - Halton Children's Aid Society

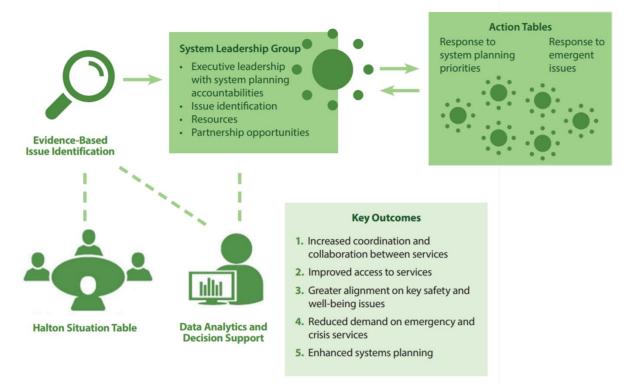
As part of the Ontario CSWB planning process, the establishment of a local advisory committee inclusive of, but not limited to, representation from the local police service board, as well as health/mental health services, educational services, community/social services, and custodial services to children/youth must be established. Halton's CSWB System Leadership Group fulfills these requirements.



This group and specific Action Tables (working groups) continue to work with the community to identify key issues and find the right solutions to priority issues.

How does Halton's CSWB model operate?

A: Halton's model for collaboration, planning and action is directed by a System Leadership Group comprised of executive leaders from organizations with a key system planning accountability in the human services system. The System Leadership Group will have a broad mandate to apply an interdisciplinary lens to known, emergent and anticipated community and system level issues. Issues will then be prioritized and addressed primarily by establishing Action Tables that will respond to both emergent issues and longer-term system planning priorities.



What is the goal of the CSWB planning process?

A: The goal of CSWB planning process is to achieve the ideal state of a sustainable community where everyone is safe, has a sense of belonging, access to services and where individuals and families are able to meet their needs for education, health care, food, housing, social and cultural expression.

Our CSWB Plan is also meant to strengthen how we collaborate with our partners on important issues that impact safety and well-being in Halton. Specifically, it provides a model for collaboration, planning and action to shape how we identify and respond to



current and emerging issues through ongoing engagement with community stakeholders.

Halton's CSWB framework is organized into three domains: Health, Safety and Community Well-Being. These domains interact with one another and all play a role in contributing to the overall safety and well-being of Halton residents.



Who was consulted in the development of Halton's CSWB Plan?

A: In April 2017, Halton Regional Council and the Halton Regional Police Services Board endorsed a draft Community Safety and Well-Being Plan as the basis for consulting with the Halton community. The consultation process sought input on the proposed model for collaboration, planning and action and the key community issues requiring action. More than 500 people participated in the consultation process by completing an online survey and/or attending public meetings that were held in Burlington, Halton Hills, Milton and Oakville.

What is the Halton Region Community Investment Fund (HRCIF) and how does it align with Community Safety and Well-Being (CSWB)?

A: The Halton Region Community Investment Fund (HRCIF) enhances the health, safety and well-being of Halton residents by providing funding to a wide range of non-profit human service programs through single and multi-year grants. Annually, the HRCIF invests \$3.5 million in human service programs to support individuals vulnerable to negative health and social outcomes. The HRCIF is also a tool to respond to issues emerging from community safety and well-being planning.

A number of steps have been taken to align the HRCIF with CSWB planning. The CSWB System Leadership Group has been integrated in the HRCIF decision-making



process in order to gather sector expertise and support the identification of high impact proposals.

HRCIF priorities are aligned with Halton's CSWB planning objectives and applicants must achieve impact within at least one of the following objectives: Health, Safety and Community Well-being. In addition to alignment with CSWB objectives, applicants are also required to identify where their proposal is situated within the four zones of intervention of the Provincial Framework for CSWB Planning.

How can community members bring an issue forward for consideration?

A: Halton's Community Safety and Well-Being plan has established an approach to how we address safety and well-being in Halton. Community partners can bring forward emerging issues by emailing <u>CSWB@halton.ca</u> or calling 311.

