

Strategic Business Plan 2019-2022

Response to COVID-19 – Addendum

Halton Region had significant responsibilities in the response to the COVID-19 pandemic emergency. This included case and contact management, outbreak management, responding to the needs of vulnerable residents and delivering the vaccination program in Halton. This was completed while maintaining essential programs and services and delivering on key 2019-2022 Strategic Business Plan priorities.

50K

COVID-19 cases traced and managed.

89%

5+ with two doses.

COVID-19 Response & Recovery

Keeping the community safe and protected, providing public health support to respond to emerging variants, outbreaks and issues. Providing those hardest impacted financially and socially with new or revised programs to respond to immediate and ongoing needs.

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| <div style="display: flex; align-items: center; margin-bottom: 10px;"> <p>Over 50K COVID-19 cases traced & managed</p> </div> <div style="display: flex; align-items: center; margin-bottom: 10px;"> <p>176 institutional outbreaks managed since March 2020</p> </div> <div style="display: flex; align-items: center; margin-bottom: 10px;"> <p>9,700 Paramedic mobile tests completed</p> </div> <div style="display: flex; align-items: center; margin-bottom: 10px;"> <p>Implemented Regional mask bylaw</p> </div> <div style="display: flex; align-items: center; margin-bottom: 10px;"> <p>Supported local schools and families in safer returns to school</p> </div> <div style="display: flex; align-items: center;"> <p>Enhanced safety and continued quality care at the Region's three long-term care homes and supports for seniors</p> </div> | <div style="display: flex; align-items: center; margin-bottom: 10px;"> <p>Provided free emergency child care for health care and frontline workers for 29 weeks across 20 sites</p> </div> <div style="display: flex; align-items: center; margin-bottom: 10px;"> <p>Enhanced supports to most vulnerable residents, including fresh food delivery, access to isolation spaces, employment and financial services</p> </div> <div style="display: flex; align-items: center; margin-bottom: 10px;"> <p>Established a Regional Economic Action Task Force and supported local small business community through 1:1 counselling, webinars and directing to financial supports</p> </div> <div style="display: flex; align-items: center; margin-bottom: 10px;"> <p>Implemented safety measures to ensure a healthy workforce at the Region, including daily screening, access to PPE and rapid test kits. Transitioned 1,000 employees to work-from-home arrangements</p> </div> <div style="display: flex; align-items: center; margin-bottom: 10px;"> <p>86% of services maintained through transition to digital platforms, shift to appointment-based visits and virtual service offerings</p> </div> <div style="display: flex; align-items: center;"> <p>Acquired 6M pieces of PPE (masks, gowns, gloves) to support the delivery of critical and emergency services safely</p> </div> |
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COVID-19 Vaccine Program

Getting the community vaccinated with all recommended doses, providing easy access to appointment booking, multiple clinic locations and mobile vaccination services to high risk and homebound residents.



1.8M appointment transactions (schedule, manage) through the Region's online booking system



1.35M doses administered to date in Halton



Operated **13 fixed site clinics** over the course of rollout, including community and pediatric clinics, totaling over 2,600 clinic days to date. Additionally, worked with Provincial and local partners to provide vaccine at hospitals, pharmacies, physician offices and mobile clinics.



89% of population 5+ with at least two doses



Over **1,200 staff** hired to work in and support COVID-19 vaccine clinics



61% of population 12+ with at least three doses



Established **Elder Advisory Group** to support access to vaccines for Indigenous communities



41% of population 60+ with at least four doses



Engaged **local multicultural organizations, faith-based groups and local organizations** to support access to vaccines for hard-to-reach and vulnerable groups



Approximately **27,000 COVID-19 vaccine doses administered** to vulnerable groups through Paramedic mobile clinics

Resident Engagement

20M

visits to **halton.ca** for COVID-19 and vaccine information

480K

COVID-19 and vaccine inquiries received by Access Halton (phone, email, social media)

900K

engagements with social and digital media

100

videos published resulting in 15K hours of watch time

